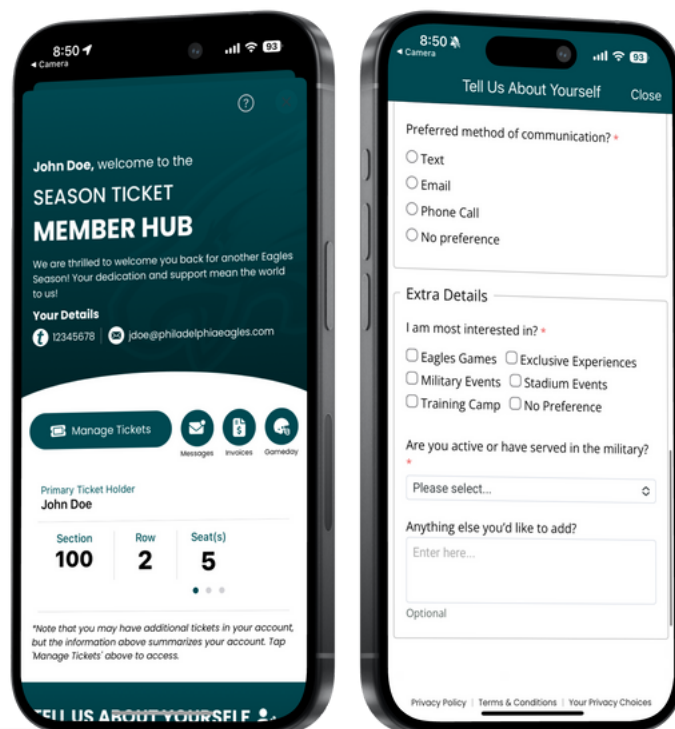




**SEASON TICKET MEMBER
HUB GUIDE**

WHAT IS THE SEASON TICKET MEMBER HUB?

The Season Ticket Member Hub is a dedicated feature within the Philadelphia Eagles Mobile App, designed exclusively for Season Ticket Members. It serves as your personalized gateway to enhance your Eagles experience by offering exclusive content, tailored recommendations, and direct communication with the team.

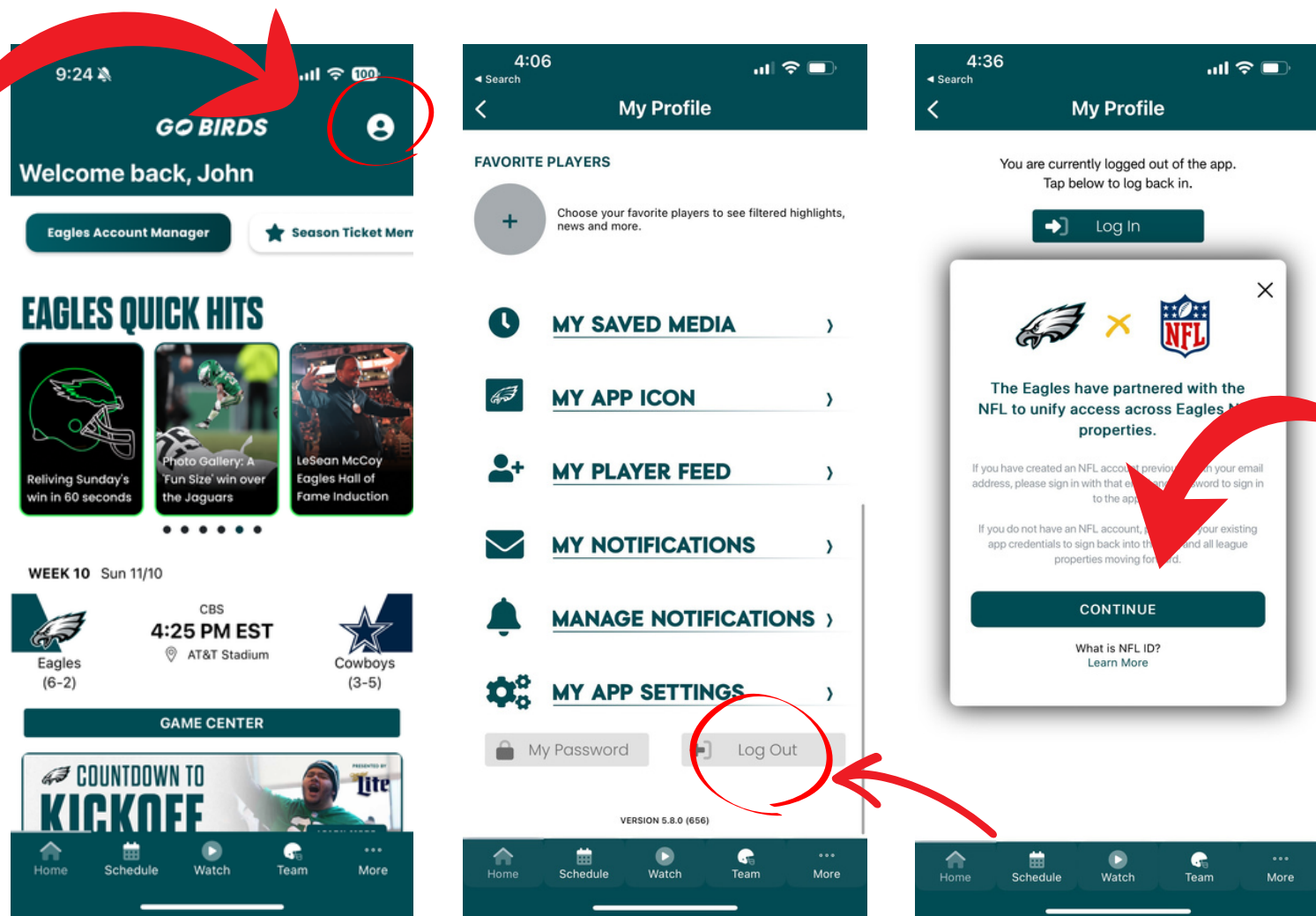


The Season Ticket Member Hub allows members to:

- Access behind-the-scenes content and player interviews.
- Receive real-time notifications about STM-only events and game day updates.
- Provide feedback and connect with dedicated support.
- Enjoy exclusive offers, discounts, and promotions tailored just for STMs.

By completing your profile and participating in surveys, the Hub ensures your experience is tailored to your preferences, making every game and event more meaningful.

HOW TO ACCESS THE STM HUB



How to Access the Season Ticket Member Hub:

Step 1: Ensure you have the latest version of the Philadelphia Eagles Mobile App

Step 2: On the homepage in the top right corner, please click the “My Profile” icon.

Step 3: Once you are on the “My Profile” page, scroll down to the bottom and select “Log Out.”

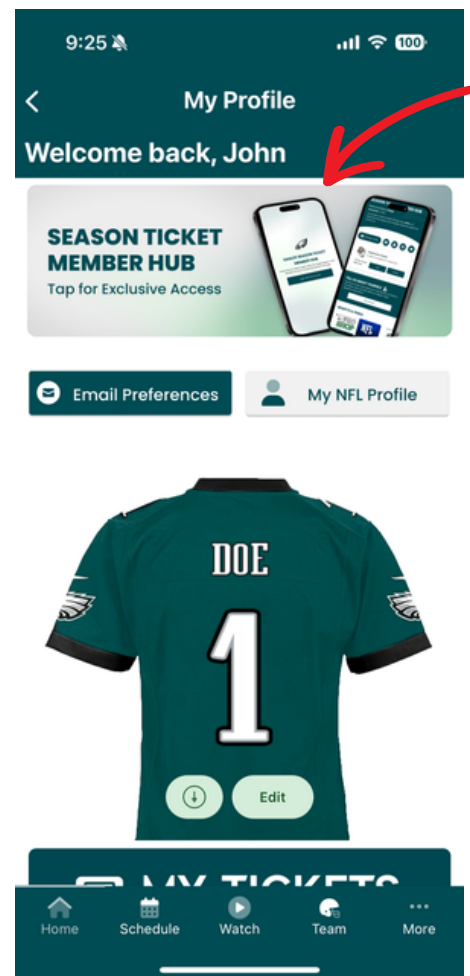
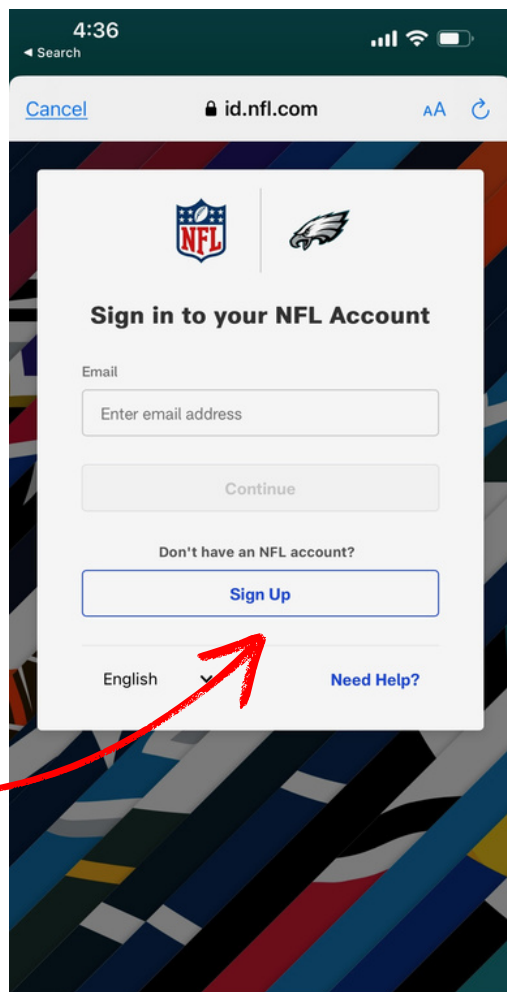
Step 4: Return to the homepage and in the top right corner, please click the “My Profile” icon again.

Step 5: Log in or create a new profile and connect to your Ticketmaster account.

Step 6: You will receive a prompt to create an NFL ID Account. If you do not have an NFL ID account, you will need to create one to access the STM Hub.

HOW TO ACCESS THE STM HUB

CONT.



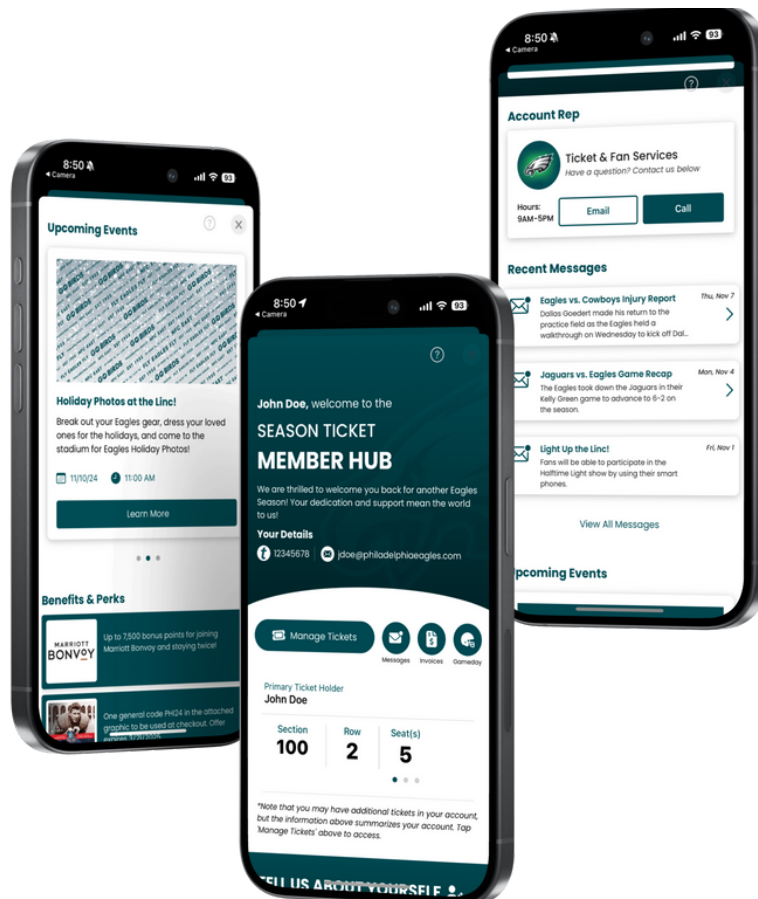
Step 7: Once your Ticketmaster and NFL ID account is verified as a Season Ticket Holder, click the "Season Ticket Member" banner at the top of your Eagles Profile.

WHAT IS AN NFL ID ACCOUNT?

An NFL ID account is a personal account used to access various services and platforms offered by the National Football League (NFL). It provides a unified login for multiple NFL-related services, including:

- NFL.com: Access to articles, news, game scores, and highlights.
- NFL Game Pass: Streaming live and on-demand games.
- NFL Mobile App: Viewing live games, news, and alerts on mobile devices.
- NFL Shop: Purchasing official merchandise.

WHAT'S INSIDE THE HUB:



Upgraded Experience:

Make sure to fill out the “My Profile” section in the hub, and our surveys to have your insights included for a custom Eagles experience. Members will receive personalized content, such as tailored recommendations for games, events, and experiences based on your preferences.

Exclusive Content:

The Hub offers Season Ticket Members access to behind-the-scenes content, player interviews, and special events that are not available to the general public. Receive real-time notifications about game day, events, and season ticket member-only experiences.

Exclusive Offers & Discounts:

Members will have access to exclusive promotions, discounts, and offers that enhance their game day experience. This could include merchandise discounts, concession deals, and even access to special events.



